



# Newcomer's Information-Brunssum, Eygelshoven, Dülmen

☆☆☆☆ WE ARE THE ARMY'S HOME ☆☆☆☆



Family and MWR  
Army Community Service (ACS)  
USAG Benelux - Brunssum



# Area of Responsibility



## USAG Benelux Websites

- U.S. Army Garrison Benelux
  - Website: <https://home.army.mil/benelux/index.php>
  - Facebook: <https://www.facebook.com/USAGBenelux/>
  - Digital Garrison App: <https://www.armymwr.com/happenings/digital-garrison-app>
  - Flickr: <https://www.flickr.com/photos/usagbenelux>
  - Instagram: usagbenelux
  
  - PSAs are sent from Chièvres and Brunssum
    - To receive TriBorder specific information, Weekly Update, Brunssum site specific PSAs send request to:
      - USARMY Benelux Brunssum ID-Europe List PAO: [usarmy.benelux-brunssum.id-europe.list.pao@army.mil](mailto:usarmy.benelux-brunssum.id-europe.list.pao@army.mil)
        - Official work or gov't email is required to be added to the list.
- U.S. Army Garrison Benelux MWR
  - Website and Facebook pages exist for Brunssum, Brussels & Chièvres
  - Website: <https://brunssum.armymwr.com/>
  - Facebook: <https://www.facebook.com/BrunssumMWR>
- AFN Benelux
  - (Internet) radio: 99.7 FM
  - Facebook: <https://www.facebook.com/afnbenelux>
  - App: [https://www.afneurope.net/Portals/100/360/AudioPlayer.html#AFNE\\_BLX](https://www.afneurope.net/Portals/100/360/AudioPlayer.html#AFNE_BLX)
- Mission partners
  - AFNORTH School <https://www.facebook.com/AFNORTHSchool>
  - Brunssum Exchange <https://www.facebook.com/BrunssumExchange>
  - Commissary <https://www.facebook.com/YourCommissary>



## NATO Bases

### NATO JFC HQ Brunssum

- Website: <https://jfcbs.nato.int/>
- Community Portal: <https://jfcbs.nato.int/community>
- Morale & Welfare:
  - Website: <https://www.jfcbunssum.com/>
  - Facebook: <https://www.facebook.com/JFCBSMWA>

### NATO AB Geilenkirchen

- Website: <https://awacs.nato.int/>
- 470th ABS Airman & Family Readiness Center
  - Facebook: <https://www.facebook.com/GKAFRC>
- 470th ABS Airman & Family Readiness Center
  - Facebook: <https://www.facebook.com/470thABSPublicAffairs>
- Geilenkirchen U.S. Clinic – 852d Medical Squadron
  - Website: <https://spangdahlem.tricare.mil/Geilenkirchen>
  - Facebook: <https://www.facebook.com/GKClinic>



For those assigned to Eyselshoven, it is more convenient to lodge in the Brunssum area because you will be spending your first couple of weeks completing your in-processing at both JFC Brunssum and USAG Benelux Brunssum, and, in addition, the Commissary, PX, Fitness Center, CYS, Schools and MWR facilities are all located at either of those installations.

NO FEDERAL ENDORSEMENT

## Brunssum Area Hotel Suggestions:

### Hotel Eden park:

Vijverlaan 10  
6443 BB Brunssum  
Tel: +31 (0)45 525 88 85  
[info@edenpark.nl](mailto:info@edenpark.nl)  
[www.edenpark.nl](http://www.edenpark.nl)

### Hotel Van der Valk:

Terworm 10 6411RV Heerlen  
Tel +31 (0) 45 560 18 00  
[heerlen@valk.nl](mailto:heerlen@valk.nl)  
[www.hotelheerlen.nl](http://www.hotelheerlen.nl)

### Hotel Merici

Oude Markt25  
6131 EN Sittard  
Tel: +31 (0) 464 009 002  
[www.hotelmerici.nl](http://www.hotelmerici.nl)

### Karins Guesthouse

Von-Bronsfeld-Straße 47, 52511  
Geilenkirchen, Germany  
+49 2451-72015  
Email: [service@karins-guesthouse.com](mailto:service@karins-guesthouse.com)  
[www.karins-guesthouse.com](http://www.karins-guesthouse.com)

### Guesthouse-at-Home

Suestrastrasse 25, 52538 Selfkant-  
Susterseel, Germany  
+49(0)176-86969115/  
+4917686969115 (WhatsApp  
Available)  
[www.guesthouse-at-home.com](http://www.guesthouse-at-home.com)

### General Eisenower Hotel

Ouverbergstraat 1  
6445 PC Brunssum  
+31 45 5263188

### Tri border Inn apartments (up to 6 people)

Kerkstraat 2  
6445 LI Brunssum  
[triborderinn@gmail.com](mailto:triborderinn@gmail.com)

### Hotel Dis

Tafelstraat 28  
6211 JD Maastricht  
+31(0) 43- 321 54 79  
[info@hoteldis.nl](mailto:info@hoteldis.nl)  
[www.hoteldis.nl](http://www.hoteldis.nl)



# Obtaining Installation ID Cards/Residence Card

Obtain your CAC and Dependent IDs at the Central Processing Facility located on USAG Brunssum in Bldg. 8 1st Floor Rm N109.

Obtain your AMIS or NATO IDs at the Central Processing office on JFC Brunssum Bldg. H-102. You can find information on what you must bring in order to obtain your ID cards at:

<https://jfcbs.nato.int/community/newcomers/life-in-the-headquarters/registration>.

In order to schedule an appointment please follow the following link:

<https://jfcbrunssumserviceesschedulingportal.as.me/schedule.php>

## **Residence Card:**

After you've received your Blue NATO ID card and have a home address you need to register at this office for a dependents residence card.

KMAR office BLDG H-100 @JFC HQ Brunssum (behind registration office)

Mo-Th: 08:30-14:00

Fr: 08:30-12:00



## Obtaining Installation ID Cards, Dülmen

- Obtain your CAC and Dependent IDs at the Central Processing Facility located on Kleber Kaserne, Bldg. 3209 TEL: 0611 1435411026, or on USAG Brunssum in Bldg. 8 1st Floor Rm N109, TEL: 31(0)45-534-0260/0261
- If not completed prior to arrival, SOFA Registration/Cards can be obtained at Kleber Kaserne, Bldg. 3245, Rm 117, <https://home.army.mil/rheinland-pfalz/index.php/about/directorates-support-offices/directorate-human-resources-dhr/military-personnel-division/central-processing-facility>  
This is also where you can receive your ration cards, POV/GOV License and purchase VAT forms.
- Once you receive your CAC and Dependent ID's they must be registered at the Installation Access Control System Office (IACS) in order to gain access onto any USAG Benelux installation. IACS is located on USAG Dülmen.

**\*\*Contact the Central Processing Facility to make necessary appointments and to confirm that you have all the documents required for your appointment(s).**



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## VEHICLE REGISTRATION

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Location	Phone Number	Operation
SHAPE, Bldg. 210	0032 65 44 5147	<b>Mon-Thu:</b> 0800-1700 <b>Fri:</b> 0800-1300
BRUNSSUM, Bldg. H-102	0031 45 526 4302	<b>Mon-Thu:</b> 0830-1500 <b>Fri:</b> 0830-1300
GERMANY, Sembach	542-2052 or 0049 611 143 542 2052	By Appointment Only





The nearest U.S. Medical Treatment Facility is in Geilenkirchen, Germany which is just across the border and is where you will receive information on health and dental services, and process TRICARE. DSN: 458-3200, COMM: +49 245163 2210

## **TRICARE Remote, International SOS Facts**

- TRICARE beneficiaries must contact International SOS to request care/referral.
- In network care is designed to be cashless (meaning the provider receives a direct payment from TRICARE). Often the reimbursement is slow or late, resulting in the beneficiary being billed directly by the provider. Do not pay this bill. This just has to be communicated to TRICARE to resolve.
- Emergency Care: Best practice is to call TRICARE SOS prior to the ER visit. They will contact the local hospital and submit a rushed authorization. If unable to contact TRICARE prior to the visit, you will be treated as a private or uninsured patient. The hospital might be ask for a fee upfront (normally 50 Euro) and promissory signatures for payment. After the visit, you must make contact with TRICARE ISOS to inform them so they can issue a authorization and you can file a claim.
- Pharmacy: Prescriptions can be filled at a local apoteke/pharmacy, and send a claim for reimbursement to TRICARE.

## **The Military Health System Nurse Advice Line (MHS)**

The MHS a TRICARE service that is available 24/7 by phone, web, or chat.

- Beneficiaries can:
  - Receive evidence-based health care advice from an RN
  - Find an urgent care or emergency care facility
  - Receive recommendations for the most appropriate level of care
  - Schedule same or next day appointments
- And parents can speak to a nurse with pediatric training; nurses will follow up by telephone within a couple of hours to check on the child and if needed, can make appointments for urgent care within 24 hours



# TRICARE in-network and Civilian Medical Providers/Facilities

## Zuyderland Medisch CentrumHeerlen

Henri Dunantstraat 5

Heerlen Limburg 6419PC

Tel: 088-4597777

[communicatie@zuyderland.nl](mailto:communicatie@zuyderland.nl)

[www.atriummc.nl](http://www.atriummc.nl)

### Services Provided:

- Dentistry
- Obstetrics & Gynecology
- Pediatrics
- Allergy & Immunology
- Cardiology
- Dermatology
- Dialysis
- Endocrinology
- ENT
- Gastroenterology
- Hospital - Emergency / AcuteCare
- Imaging - Radiology
- Infectious Disease / TropicalMedicine
- InternalMedicine
- InternalMedicine
- Nephrology
- Neurology
- Oncology
- Ophthalmology
- Orthopedics
- Other Allied HealthServices
- Other Diagnostics
- Other Specialist Care - Adult
- Other Specialist Care – Pediatric
- Pathology / Laboratory
- Pharmacy
- Physiotherapy
- Psychiatry - Adult
- Psychology - Adult
- Pulmonary
- Rheumatology
- Sleep Studies
- Surgery - Cardiothoracic
- Surgery - Colorectal
- Surgery - Facio-maxillary
- Surgery - General
- Surgery - Neurosurgery
- Surgery - Plastic
- Surgery - Vascular
- Urology

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# Cont'd TRICARE in-network and Civilian Medical Providers/Facilities

**Maatschap voor Fysiotherapie  
Physiotherapy**

Bodemplein 29  
Brunssum Limburg 6443CJ  
Tel: +31 (0) 45 525 03 57  
[info@fysiotherapiebodemplein.nl](mailto:info@fysiotherapiebodemplein.nl)  
[www.fysiotherapiebodemplein.nl](http://www.fysiotherapiebodemplein.nl)

**ANDELBEEK, Marja  
Physiotherapy**

Gerbergasse 7  
Geilenkirchen Nordrhein-Westfalen  
52511  
Tel: (0)2451-5634  
[marja@andelbeek.nl](mailto:marja@andelbeek.nl)  
[www.praxis-andelbeek.de](http://www.praxis-andelbeek.de)

**ROSSAINT, Rolf  
Other Specialist Care – Adult**

Pauwelsstrasse 30  
Universitaetsklinikum Aachen  
Aachen Nordrhein-Westfalen 52074  
Tel: (0)241 8088179  
[rossaint@ukaachen.de](mailto:rossaint@ukaachen.de)  
[www.ukaachen.de](http://www.ukaachen.de)

**HASELOW, Guenther  
Surgery – General**

Krankenhaus Geilenkirchen  
Martin-Heyden-Strasse 32  
Geilenkirchen Nordrhein Westfalen 52511  
Tel: (0)2451622207  
[g.haselow@krankenhausgeilenkirchen.de](mailto:g.haselow@krankenhausgeilenkirchen.de)  
[www.krankenhaus-geilenkirchen.de](http://www.krankenhaus-geilenkirchen.de)

**NEBELING, Manfred  
Gastroenterology  
Internal Medicine**

St. Elisabeth-Krankenhaus  
Martin Heyden Strasse 32  
Geilenkirchen Nordrhein-Westfalen 52511  
Tel: (0)2451622240  
[m.nebeling@krankenhaus-geilenkirchen.de](mailto:m.nebeling@krankenhaus-geilenkirchen.de)  
[www.krankenhaus-geilenkirchen.de](http://www.krankenhaus-geilenkirchen.de)

**DOHMEN, Achim  
Orthopedics**

St. Elisabeth-Krankenhaus  
Martin-Heyden-Str. 32  
Geilenkirchen Nordrhein Westfalen  
52511  
Tel: (0) 2451 622 361  
a.dohmen@krankenhaus-  
geilenkirchen.de  
[www.krankenhaus-geilenkirchen.de](http://www.krankenhaus-geilenkirchen.de)

**SUDHUES, Ulrich  
Cardiology  
Other Allied Health Services**

St. Elisabeth-Krankenhaus  
Martin-Heyden-Strasse 32  
Geilenkirchen Nordrhein Westfalen  
52511  
Phone: (0)2451622221  
u.sudhues@krankenhaus-  
geilenkirchen.de  
[www.krankenhaus-geilenkirchen.de](http://www.krankenhaus-geilenkirchen.de)

NO FEDERAL ENDORSEMENT



## TRICARE Network Providers

### TRICARE Network - Munster

St. Franziskus Hospital  
Hohenzollernring 70, 48145 Münster, Germany  
Phone: +49 251 9350

Universitätsklinikum Münster (Hospital)  
Albert-Schweitzer-Straße 33 Albert-Schweitzer-Campus 1, Gebäude:, 48149 Münster, Germany  
Phone: +49 251 8355555

DRs. Gippert, Hartmann, Quaing and Robert (General Practice)  
Steinfurter Str. 56, 48159 Münster, Germany  
Phone: +49 251 295888

Dr. Markus Bonenkamp (Pediatrics)  
Arnheimweg 9, 48161 Münster, Germany  
Phone: +49 251 8712010

DRs. Pardon and Navratil (Pediatrics)  
Idenbrockpl. 22, 48159 Münster, Germany  
Phone: +49 251 211009

Frauenärztliche Gemeinschaftspraxis (OB/GYN)  
Im Brückerfeld 1-7, 42799 Leichlingen (Rheinland), Germany  
Phone: +49 2175 2688

Zentrum für Sportmedizin (Multispeciality)  
Windthorststraße 35, 48143 Münster, Germany  
Phone: +49 251 1313620

Daniel Tews (Physiotherapist)  
Steinfurter Str. 56, 48149 Münster, Germany  
Phone: +49 251 1440924

Dr. Loer and Prof. Cullen und Kollegen (Lab.)  
Hafenweg 9-11, 48155 Münster, Germany  
Phone: +49 251 609160

Dr. Ulrich Staschel (Dentist)  
Windthorststraße 48, 48143 Münster, Germany  
Phone: +49 251 58416

NO FEDERAL ENDORSEMENT

### TRICARE POCs

SFC Damon Tomlin  
[damon.l.tomlin.mil@army.mil](mailto:damon.l.tomlin.mil@army.mil)

SGM Milton Garland  
[miltgarland@gmail.com](mailto:miltgarland@gmail.com)

SSG Austin Harter  
[austin.l.harter.mil@army.mil](mailto:austin.l.harter.mil@army.mil)

## Banking

**Andrews Federal Credit Union (AFCU)** Andrews Federal Credit Union, USAG Brunssum Bldg. 8, Rm. 118, COMM: +31 (0)45-534 0335

**Community bank** Bldg. 8, DSN: 597-4327 COMM: +31 (0)45-534 0327

### **ABN AMRO**

Located in Maastricht:

<https://www.abnamro.nl/en/personal/index.html> To set up an appointment to open a new account please contact our appointment desk International clients: email address: [appointment@abnamro.nl](mailto:appointment@abnamro.nl) tel: 020-3434422. Opening hours from Mo-Fri 09:00-16:00

### **ING**

Several locations throughout The Netherlands Tel: 020 22 888 88

<https://www.ing.nl/particulier/english/new-account/index.html>

### **Rabobank**

Several locations throughout The Netherlands

<https://www.rabobank.nl/particulieren/>

### • **What is needed to open a bank account in The Netherlands?**

• If you open an account with Andrews Federal Credit Union you will need to bring your US ID to the branch. With AFCU, you can pay your Dutch bills online. You can set up an allotment, you can easily transfer money from another US account or you can deposit cash (USD or EUR).

• If you open an account at ING, you can begin your registration online and via email, and then make an appointment with the branch to complete the registration. The website provides information on what documents are required.

• If you open an account with a local Dutch bank, different banks have different requirements and you will need to contact the bank to find out what their requirements are. In most cases you will need your Passport, orders and a Dutch physical address.

NO FEDERAL ENDORSEMENT





# Paying your Dutch Bills

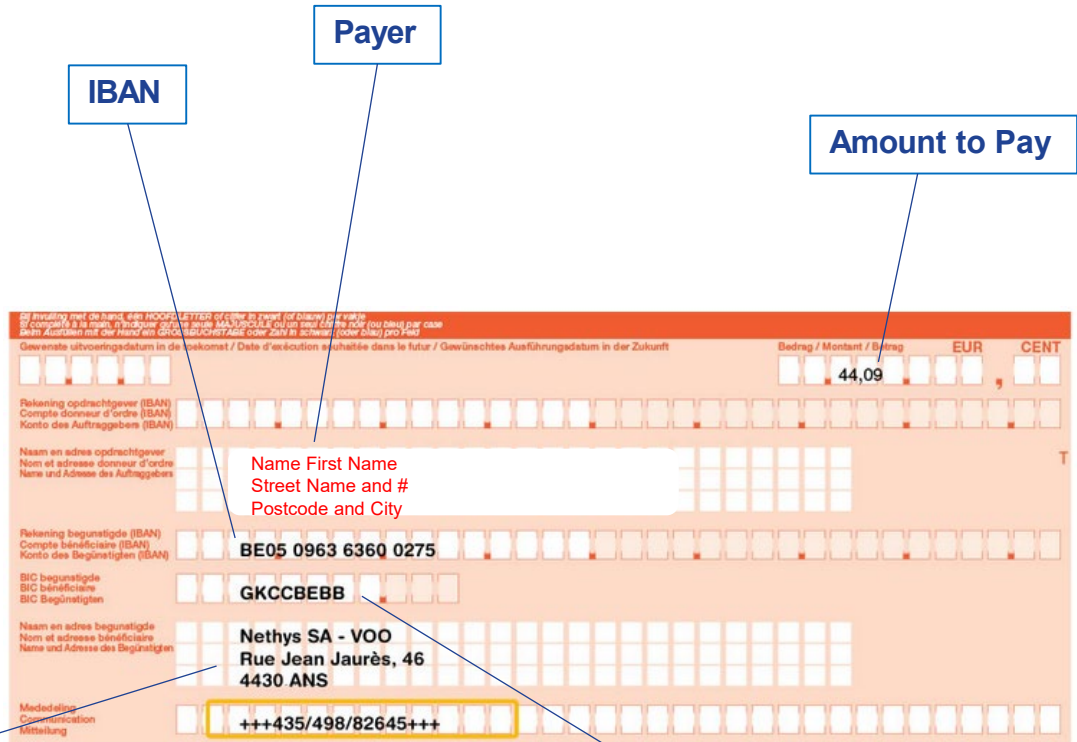
## In The Netherlands you must:

- Pay on time
- Do NOT ignore bills because you don't think it belongs to you, or if you are not sure what the bill is for. You will continue to receive the bill and you may incur late/penalty fees. If you are not sure what the bill is for, you can contact your local ACS office and someone will assist you.

## How to pay bills:

On your Dutch bill there will be an **IBAN** number (the payees account number) and a **BIC** number (the payees bank identification number), and a payment **reference number**, this is the number that identifies the account the payment is to be applied to. You **MUST** include this number when paying your bill otherwise the payment will not be applied to your account and you can incur late/penalty fees.

This is what a typical Dutch bill looks like



The image shows a typical Dutch bill form with several key fields highlighted by callouts:

- Payer:** Points to the 'Naam en adres opdrachtgever' (Name and address of the payer) field.
- IBAN:** Points to the 'Rekening begunstigde (IBAN)' (Beneficiary account number) field, which contains the value **BE05 0963 6360 0275**.
- Amount to Pay:** Points to the 'Bedrag / Montant / Betrag' (Amount) field, which shows **44,09** EUR.
- Payee:** Points to the 'Rekening begunstigde (IBAN)' field.
- Reference Number:** Points to the 'Mededeling / Communication / Mitteilung' (Reference number) field, which contains **+++435/498/82645+++**.
- BIC:** Points to the 'BIC begunstigde' (Beneficiary bank identification number) field, which contains **GKCCBEBB**.

Additional fields visible on the bill include 'Naam en adres begunstigde' (Name and address of the beneficiary) with the value 'Nethys SA - VOO, Rue Jean Jaurès, 46, 4430 ANS'.



# Housing

- **USAG Benelux Brunssum**
- DSN: 314-597-4149/4150/4151
- COMM: +31(0)45-534-0149/0150/0151
- Location: Brunssum Bldg. 8, Rm.234

- **Centralized Furnishings Management Office (CFMO)**

- DSN: 597-4153/4156
- COMM: +31(0)45-534-3153/3156
- Location: Brunssum Bldg. 8, Rm. 231

## Finding a Home

When renting a home, a deposit of up to 3-months rent is typically required. If you select a home that is not coordinated through the housing office, ask the landlord if they are willing to include the military clause into the lease. It is not recommended to sign a lease without the military clause.

Once you find a home, contact the Housing Office to assist you with coordinating the lease with the landlord.

Note that some homes may not come with an equipped kitchen and/or lighting fixtures. Discuss this with the housing office representative to explore available options.

if you have children attending school, be sure to confirm that a school bus-stop is established nearby if you intend on your child taking the bus to school.

CFMO can provide appliances for the duration of your assignment, and the Lending Closet can lend household items on a temporary basis.



Students moving to the Tri-Border area will most likely attend AFNORTH International School.

AFNORTH is not a Department of Defense Dependent School (DODDS). AFNORTH is an international school using a combined U.S., Canadian, British, and German curriculum.

AFNORTH is inspected by the American Department of Defense Education Authority and meets and exceeds the American educational requirements from K – 12<sup>th</sup> grade.

## **AFNORTH International School**

Ferdinand Bolstraat 1, 6445 EE Brunssum, NE

TEL: +31 (0) 45 527 8222

JFC Brunssum

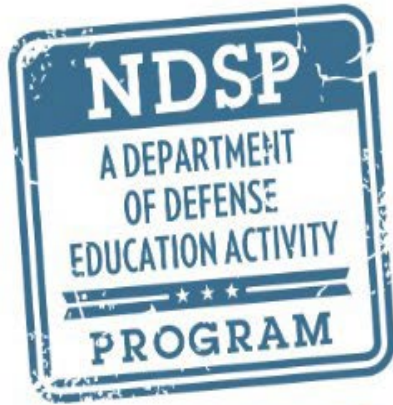
## **School Liaison Officer**

Bldg H-602 DSN: 597-4277

+31(0)45-534-0277



## NDSP PROCEDURES



Initial Registration

Reregistration

Change of School

Tour Extension

School Withdrawal

Exception to Policy

### Initial Registration, Adding a Dependent, New Duty Location

Upon receipt of assignment orders to an overseas location where there is no DoDEA school:

- Review the [NDSP Orientation](#), particularly [Understanding the Registration Process](#).
- Register with the NDSP by using the [NDSP Student Online Registration \(SOR\) system](#). It is not necessary to have chosen a school or education option to register with NDSP.
- Review the [Non-DoD Schools Listing](#). NDSP does not endorse or certify schools.
- Review the [Choosing an International School Checklist](#).
- Decide which [education option](#) is best for your child.
- Contact the [NDSP Liaison](#) at your gaining command/new location to obtain information on schooling options.

Note: The sponsor MUST obtain approval for tuition and other expenses from DoDEA HQ NDSP prior to incurring any expense or signing any agreements and/or contracts.



## Child and Youth Services(CYS)

**Child & Youth Services (CYS), Child Development Center (CDC), School Age Center (SAC), Youth Center (YC), and Youth Sports & Fitness (YS&F)**

- CYS offers hourly care and full day programs for children 6 weeks to 5 years old, Mon-Fri 0700-1800 (hourly care is available on a space available basis).
- Camps
- SAC offers before and after school care for children in K-5th grade. Before school care is open from 0700 0845, after school care is from 1400 - 1800. SAC provides care from 0700-1800 on school out days.
- The Youth Center is open to all registered youth in 6th – 12<sup>th</sup> grade.
- The Youth Sports and Fitness Program offers a variety of individual and team sports for children and youth between 3 -18 years old.
- CYS programs are open to all NATO and US ID Card holders.

**To register for all CYS Programs please contact  
Parent Central Services  
Bldg. H602, Brunssum  
DSN: 314-597-4266 or COMM: +31 (0) 45-5340266**

**School Liaison Officer  
JFC Brunssum, Bldg H-602  
DSN: 597-4277  
+31(0)45-534-0277**





- The post office is located on USAG Benelux Brunssum DSN:  
597-4185/4188

COMM: +31 (0)45-5340185/0188

Location: USAG Brunssum Bldg. 9

- Your APO address is considered a U.S. address and U.S. postal rates apply.
- When using your APO address do NOT include your Dutch address.

Your APO address should look like this:

CMR 460 Box 100  
APO, AE09703

City and State are: APO (city), AE (state)



- **Obtaining the USAG Benelux Brunssum Driver's Permit**

Note: Valid in all NATO Countries

Incoming personnel age 18 and over must report to Brunssum Bldg. 7 to sign up for a mandatory driving class and receive study materials.

The following documents are required in order to receive a driver's permit:

U.S. ID card,

AFNORTH IDCard,

Valid U.S. or other driver's license or another license

Copy of assignment orders.

U.S. personnel are required to attend a 4-hour mandatory class, typically held on Wednesdays starting at 0800, to learn about driving rules in Europe. Attendees must pass both the Dutch I European Law test and Dutch I European Road Signs test. The driver's testing station will issue the USAG Benelux Brunssum driver's permit.

- **Obtaining the NATO driver's license**

Personnel must present their U.S. Army Garrison Benelux Brunssum driver's permit to JFC Brunssum Bldg. H-102 to get a NATO driver's license. No additional testing is required.

Note: The NATO driver's license is valid for three years, and valid in all NATO countries. Drivers need to keep their U.S. driver's license and NATO driver's license with them at all times.

## Obtaining the official Dutch driver's license

Note: U.S. personnel age 18 and over are strongly advised to get an official Dutch driver's license in addition to the Brunssum driver's permit and NATO driver's license if they plan to drive in Europe throughout their tour. The Dutch driver's license is valid for life, but it must be renewed every 10 years.

Provide the following documents to the Driver's Testing Station on USAG BENELUX BRUNSSUM (bldg. 7):

U.S. ID card,

Valid U.S. driver's license

Brunssum driver's permit

2 EU passport photos

Medical statement, or Eigen Verklaring in Dutch (Need to be obtained at the city hall for a fee)

Pre-stamped envelope.

Driver's Testing Station on base will assist with completing and mailing the necessary forms for the Dutch government. After the application is approved, the Dutch driver's license will be sent to the Driver's Testing Station in Brunssum. The station staff members will notify applicants when the driver's license is available for pick-up. The entire process takes 2-3 weeks.

Contact the DTSS in Brunssum for additional information on the process COMM: +31(0)45-534 0100/ DSN: 597-4100.

## Army Community Service (ACS) Programs and Services

- Relocation Readiness
- Lending Closet
- Information & Referral
- Financial Readiness
- Employment Readiness
- Army Volunteer Corps
- Army Family Action Plan
- Mobilization & Deployment
- Army Family TeamBuilding
- Family Advocacy Program
- Exceptional Family Member Program
- New Parent Support Program

**ACS Office**  
**USAG Brunssum Bldg. 8**  
**DSN: 597-4243, COMM: +31(0)45-534-0243**



Program	Program Services
Relocation Readiness	<ul style="list-style-type: none"> <li>• Group training for pre/post moves</li> <li>• Cross-cultural training for bicultural families</li> <li>• SITES (Standard Installation Topic Exchange Service)</li> <li>• Guidance counseling before, during, and after the move</li> <li>• Outreach to waiting families</li> <li>• Lending closet</li> <li>• Sponsorship training</li> </ul>
Information, Referral & Follow-up (IR&F)	<ul style="list-style-type: none"> <li>• Provides Soldiers and Families with timely, comprehensive information on both military and community resources that will assist in meeting basic needs and improve quality of life.</li> </ul>
Family Advocacy Program (FAP)	<ul style="list-style-type: none"> <li>• Stress and anger management classes</li> <li>• Victim advocacy</li> <li>• Emergency placement care</li> <li>• Family violence prevention briefings</li> </ul>
New Parent Support	<ul style="list-style-type: none"> <li>• Provide educational and supportive services to new parents</li> <li>• Assist families to cope with stress, isolation, pre and post deployment, homecoming reunions, and the everyday demands of parenting in the military</li> </ul>
Exceptional Family Member Program (EFMP)	<ul style="list-style-type: none"> <li>• Mandatory enrollment program for family members who require special medical or educational services such as physical, emotional, developmental, intellectual and learning disabilities to medical conditions such as asthma, seizure activity and/or mental health conditions that requires special treatment, therapy, education, training, or counseling. The program ensures medical and educational needs are accessible and appropriate to accommodate these individuals' needs</li> </ul>
Financial Readiness Program	<ul style="list-style-type: none"> <li>• Army Emergency Relief (AER)</li> <li>• Education and financial planning, Consumer Affairs and Financial Assistance Program (CAFAP)</li> <li>• Confidential budget counseling and debt management assistance</li> <li>• Emergency food voucher</li> <li>• Consumer information and advocacy</li> </ul>
Employment Readiness Program	<ul style="list-style-type: none"> <li>• Up-to-date information employment opportunities, job market trends and education</li> <li>• Classes and seminars on self-assessment and career exploration, resume writing, interviewing techniques, dressing for success, and networking</li> <li>• Résumé critiques, career counseling and individual career assessments</li> <li>• Job fairs and other hiring events</li> </ul>
Army Volunteer Corps (AVC)	<ul style="list-style-type: none"> <li>• Provide information on installation volunteer opportunities to individuals seeking opportunities and to agencies who need volunteers</li> <li>• Coordinate various volunteer awards such as the MOVSM and PVSA for service members; coordinate and conduct annual volunteer recognition ceremonies</li> <li>• Provide volunteer service records for college students, job applicants, and to service members seeking promotion points</li> </ul>
Army Family Action Plan (AFAP) Army Family Team Building (AFTB)	<ul style="list-style-type: none"> <li>• AFAP - Platform to voice quality-of-life issues, feedback, ideas, and suggestions</li> <li>• AFTB - Basic Army knowledge and specialized training, to maximize personal and professional potential, personal and Family preparedness, which enhances overall Army readiness</li> </ul>
Mobilization, Deployment & Support Stability	<ul style="list-style-type: none"> <li>• Provides assistance to Soldiers, Civilians and Family members to maintain individual readiness throughout the Army Force Generation (ARFORGEN) cycle Assistants (FRSAs) - Operations (MD&amp;SSO) - Survivor Outreach Services (SOS)</li> </ul>





# Relocation Readiness Program

- Moving is a part of life for Soldiers, Government Civilians and their Families. The Army Community Service Relocation Readiness Program provides assistance to the Total Army Family. We are dedicated to ensuring you are capable of surviving and thriving through the PCS and ETS processes, finding information and resources to make you more resilient and agile as you navigate your next move.

- We provide :
  - Sponsorship opportunities
  - Cultural orientation
  - Lending Closet
  - Installation check-in/check-out procedures
  - Overseas orientation
  - Immigration issues
  - Support for foreign born spouses
  - Relocation stress management



# Military and Family Life Counselors

## SERVICE PROVIDERS AND LEADERS

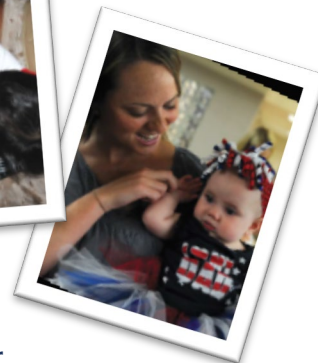
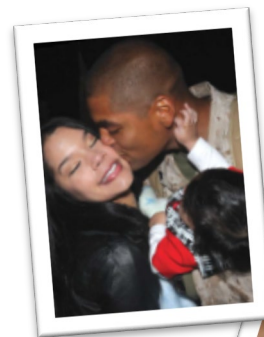
Military and Family Life Counseling services are available at installation Military and Family Support Centers.

If an installation is not nearby, military service providers and leaders can request non-medical counseling services for unit events at <https://supportrequest.militaryonesource.mil>.

### Who is eligible?

Free and confidential non-medical counseling is available to service members, Department of Defense expeditionary civilians, their families and survivors.

Child and youth behavioral counselors are available to support children and youth up to age 18. They also offer guidance to families, staff and support personnel.



Call Military OneSource anytime, 24/7 at 800-342-9647 or visit [www.MilitaryOneSource.mil](http://www.MilitaryOneSource.mil).



# EMPLOYMENT READINESS PROGRAM



- The Employment Readiness Program helps spouses pursue many opportunities, including employment in the Benelux. Individual appointments are available and virtual classes are offered regularly.
- - Website assistance for government jobs
- - Interview essentials
- - Resume building
- - One-on-one career coaching
- - Information about local job listings
- - Computers/printers/scanners for employment use
- - Off post local employment (Loss of SOFA)



<https://vmis.armyfamilywebportal.com/>



Volunteer Management Information System



## Volunteer Management Information System

Volunteer Management Information System (VMIS) provides tools to manage volunteerism in your military community.

Log In

OR

Use Site as Guest

Not a member? [Register](#) or [transition your account](#).

*Supported browsers for AFWP Applications are Internet Explorer 11, Chrome, and Firefox. You may experience functionality and appearance differences when using the application depending on your browser version.*

## Exceptional Family Member Program (EFMP)



- An Exceptional Family Member is defined as a child or adult with any physical, emotional, developmental, or intellectual disorder that requires special treatment, therapy, education, training, and counseling.
- Manager works as an advocate for families to ensure needs are being met.



# Army Continuing Education System(ACES)

## Active Duty

- Academic planning and counseling services to help you navigate your path  
Funds for college including Tuition Assistance (TA)
- Testing services, including CLEP and DANTES tests that turn your knowledge and experience into college credit
- Academic Basic Skill building courses, including Math and English to prepare you for college
- Tutoring and writing services to help succeed in your classes Math and English to prepare you for college

## Civilian:

GoArmyEd.com a site that provides streamlined, automated processes for Army Civilians requesting funds for their professional development courses.

GoArmyEd

- Provides Army Civilians with a single location to submit applications and create Standard Form (SF) 182s for training approval.
- Provides Army Civilian Administrators greater visibility into the professional development of Army Civilians.

**USAG Benelux Brunssum Education Center  
Brunssum Bldg. 8, Rm.N117**

**DSN: 597-4253 COMM +31(0)45-534-0253**





# ACES Overview

Basic Skills Academic Program (BSEP)	Education Programs	Testing	Post Secondary
<ul style="list-style-type: none"> <li>• GT score improvement</li> <li>• Math, English, reading comprehension</li> <li>• Preparation for college</li> </ul>	<ul style="list-style-type: none"> <li>• Education Counseling</li> <li>• Tuition Assistance</li> <li>• GI Bill Benefits</li> <li>• Veterans Education Assistance Programs</li> <li>• MyCAA Program</li> <li>• Yellow Ribbon Program</li> <li>• Credentialing Assistance</li> </ul>	<ul style="list-style-type: none"> <li>• CLEP</li> <li>• DSST</li> <li>• APT</li> <li>• TABE</li> <li>• National Testing Center</li> <li>• Air Force Testing</li> <li>• Proctor services</li> <li>• Kuder Interest Inventories</li> </ul>	<ul style="list-style-type: none"> <li>• On-site Education Institutions: University of Maryland Global Campus and University of Oklahoma</li> <li>• Enrollment for institutions conducting postsecondary programs</li> <li>• Certificates, Associate, Bachelor and Master Degree's Programs</li> <li>• Professional and Self Development</li> </ul>
<ul style="list-style-type: none"> <li>• GT improvement</li> <li>• Pre/post TABE and GT predictor</li> <li>• On duty instruction in math and reading</li> <li>• AFCT</li> </ul>	<ul style="list-style-type: none"> <li>• Manage, fund, and executes the delivery of ACES programs and services</li> <li>• Conduct needs assessments and program evaluations and submit data to ACES region chief triennially</li> <li>• Integrate ACES programs into installation and/or local unit training schedules</li> <li>• Ensure statutory pre-separation counseling services and mandatory veterans education benefits counseling is provided</li> <li>• Provide each Soldier counseling within 30 days of arrival</li> <li>• Market education programs to the community</li> </ul>	<ul style="list-style-type: none"> <li>• Manage and appoint TCO and ATCO to include current on qualifications</li> <li>• Ensure compliance with all academic testing programs</li> </ul>	<ul style="list-style-type: none"> <li>• Assist with tuition assistance</li> <li>• Provide financial assistance information</li> <li>• Provides information on the GI Bill</li> <li>• Provides information on the Veterans Education Assistance Program</li> <li>• Provide information on MyCAA for qualified spouses</li> <li>• Provide information on scholarships</li> <li>• Academic and career counseling</li> <li>• Provide information and assist on Credentialing Assistance Programs</li> </ul>
<ul style="list-style-type: none"> <li>• Title 10 USC 4302</li> <li>• Title 10 USC 2007</li> <li>• Title 10 USC 2005</li> <li>• Title 10 USC 1142</li> <li>• AR 621-5</li> </ul>	<ul style="list-style-type: none"> <li>• AR 621-5</li> <li>• AR 2014-18</li> <li>• AR 600-18</li> </ul>	<ul style="list-style-type: none"> <li>• AR 611-5</li> <li>• AR 11-6</li> <li>• DANTES</li> </ul>	<ul style="list-style-type: none"> <li>• AR 621-5</li> <li>• AR 621-1</li> <li>• AR 621-108</li> <li>• DODI 1322.25</li> </ul>







## STAY CONNECTED



ChievresFMWR  
BrusselsMWR  
BrunssumMWR



BeneluxFMWR



BeneluxFMWR



[Brunssum.armymwr.com](http://Brunssum.armymwr.com)

LIKE, FOLLOW, SHARE

Family and MWR USAG  
Benelux - Brunssum  
DSN: 314-597-4232/4233  
COMM: +31 (0)45-534 0232/0233



## Services

- Legal research, consultation, document preparation, notary, or legal support.
- Areas of law:
  - Family Law
  - Trusts, Estates, & Wills
  - Belgian Legal Issues
  - Immigration / VISA
  - Some criminal defense
- Military Matters
- Administrative Notes
- Criminal Jurisdiction in Netherlands
- Constitutional Rights in Netherlands
- Legal Assistance
- House Hold Good Claims
- Privately Owned Vehicle Claims

USAG Benelux Brunssum  
Bldg. 8, Rm. N202  
DSN: 597-4182 COMM: +31(0)45-534-0182



- CAC/Dependent ID Cards (schedule in-person appointment) at Central Processing Facility, USAG Brunssum Bldg. 8 1<sup>st</sup> Floor Rm N109, DSN: 597-4260/4261, COMM:+31(0)45-534-0260/0261.
- NATO/AMIS ID Cards, Central Processing, schedule appointment to on the JFC Brunssum Website. <https://jfcbs.nato.int/> JFC Brunssum Bldg. H-102, COMM: +31 (0)45 526 4301.
- CUI Training: Mandatory training located on the DoD's CUI webpage at <https://www.dodcui.mil>. Certificate must be submitted to the S3/5/7 Garrison Security Manager, DSN: 597-4073, COMM: +31 (0) 45 534 0073.
- Medical: Active Duty and Family Members report to GK MTF, Germany. Call for appointment. DSN: 458-3200, COMM: +49 2451 63 2210.
- ASAP, RSO/Suicide Prevention, EEO/EO, SHARP, AER (\*required training within 72 hours) virtual training on USAG Benelux Official website.
- EFMP, FAP (\*required training for Active Duty personnel within 72 hours) virtual training on USAG Benelux Official website.
- Financial Readiness / AER (\*required training for Soldiers) virtual training on USAG Benelux Official website.
- Army Community Services (ACS) Newcomers Orientation: Sign up at the ACS, Bldg. 8, RM N. 127, DSN: 597-4243, COMM: +31 (0) 45-5340243.
- Behavioral Health/Social Work Services: Soldiers only. 45-3378, COMM: +49 2451 99 3378.
- Banking: Andrews Federal Credit Union: USAG Brunssum, Bldg. 8, Rm. 119, DSN: 597-4335 COMM: +31 (0)45 534 0335 (Online registration / call for in-person appointment) Community Bank: Bldg 8 +31(0)45-5340327.
- Military Finance Office: USAG Brussels, Bldg. 2, 1st Floor, DSN: 368-9746, COMM: +32 (0)2 717 9746 (Service Members only– call for in-person appointment).
- CPAC In-processing Brief (Civilians): Call for telephone in-brief.
- Housing In-Brief: Call Housing Office in-brief Appointment. USAG Brunssum Bldg. Bldg. 8, 2nd Floor, DSN: 597-4149/4150/4151, COMM: +31(0)45-534-0149/0150/0151
- HHG / POV: Call Transportation to track Household goods and Vehicle shipment, USAG Brunssum Bldg. 7, DSN: 597-4088, COMM: +31 (0)45-534-0089
- School and CYS Pre-registration: School: AFNorth International, JFC Brunssum. Elementary +31(0)45-527-8251, High School +31(0)45-527-8262 CYS: JFC Brunssum Bldg. H-602, DSN: 314-597-4266 COMM: +31 (0)45-5340266.
- Obtain APO/Post Office Box: Stop by the Post Office between 1200-1730 USAG Brunssum Bldg. 9, DSN: 597-4185/4188, COMM: +31 (0)45-5340185/0188
- USAG Benelux Brunssum Drivers License: Call for appointment. USAG Brunssum Bldg. 7, DSN: 597-4100/4101/4102, COMM: +31(0)45-534-0100/0101/0102
- CIF: Soldiers call for in-person appointment. USAG Benelux Brunssum Bldg. 7, Rm 119, DSN: 314-597-4193, COMM: +31(0)45-534-0193
- DES: Walk-in. MP Desk USAG Benelux Brunssum Bldg. 2, DSN: 314-597-4555, COMM:+31(0)45-534-0555
- BOSS: DSN: 597-7447, COMM: +32-68-25-5547
- Veterinary clinic, DSN: 566-5390, COMM: +32-65-32-5390
- Alert-Notification register/update- <https://alert.csd.disa.mil/>



- CAC/Dependent ID Cards at Kleber Kaserne, Bldg. 3245 (<https://installations.militaryonesource.mil/military-installation/usag-rheinland-pfalz/base-essentials/check-in-procedures>), or USAG Benelux Brunssum Central Processing Facility, Bldg. 8, 1<sup>st</sup> Floor, Rm N109, DSN: 597-4260/4261, COMM: +31(0)45-534-0260/0261. Call for in-person appointment.
- Registration of CAC/Dependent ID cards at IACS office, USAG Dülmen. Call for in-person appointment.
- CUI Training: Mandatory training located on the DoD's CUI webpage at <https://www.dodcui.mil>. Certificate must be submitted to the S3/5/7 Garrison Security Manager, NL: DSN: 597-4073, COMM: +31 (0) 45 534 0073 or Brussel: DSN: 597-9788, COMM: +32 (0) 2 280 9788
- SOFA Registration/Cards (if not completed prior to arrival) Kleber Kaserne, Bldg. 3245, Rm 117, <https://home.army.mil/rheinland-pfalz/index.php/about/directorates-support-offices/directorate-human-resources-dhr/military-personnel-division/central-processing-facility>. Call for appointment.
- Medical: Active Duty and Family Members report to Landstuhl Regional Medical Center (LMRC), <https://rhce.amedd.army.mil/landstuhl/>. Call for in-person appointment.
- ASAP (\*required training within 72 hours) training on USAG Benelux Official Website. USAG Brunssum Bldg. 8, Rm. 210, DSN: 597-4144, COMM: +31(0)45-534-0144
- RSO/Suicide Prevention (\*required training within 72 hours) virtual training on USAG Benelux Official Website. DSN 314-597-5568/5569
- EEO / EO (\*required training within 72 hours) virtual training on USAG Benelux Official Website, TEL: +32 (0) 471 86 0181 or +49 (0)160-97253510
- SHARP / EFMP / FAP (\*required training within 72 hours) virtual training on USAG Benelux Official website. Brunssum Bldg. 8, DSN: 597-4243, COMM: +31(0)45-534-0243
- Financial Readiness / AER (\*Soldiers only) virtual training on USAG Benelux Official website.
- Army Community Services (ACS) Newcomers Orientation: Virtual training on USAG Benelux Official Website. USAG Brunssum Bldg. 8, DSN: 597-4243, COMM: +31(0)45-534-0243
- Behavioral Health/Social Work Services: Soldiers only. Call Gavin Carter or Marie-Hélène Giustit 566-5320 or 566-5002 for telephone appointment.
- Banking: Andrews Federal Credit Union, USAG Brunssum, Bldg. 8, Rm. 118, COMM: +31 (0)46 443 7507 (Register online/ Call for in-person appointment)
- Military Finance Office: USAG Brussels, Bldg. 2, 1st Floor, DSN: 368-9746, COMM: +32 (0)2 717 9746 (Service Members only– call for in-person appointment).
- cPAC In-processing Brief (Civilians): AF Personnel telephone in-brief / NAF Personnel: virtual brief via USA Staffing and telephone.
- Housing In-Brief: Call Housing Office for telephone in-brief. USAG Brunssum Bldg. Bldg. 8, 2nd Floor, DSN: 597-4149/4150/4151, COMM: +31(0)45-534-0149/0150/0151
- HHG / POV: Call Transportation to track Household goods:597-4088/4089/4090/ COMM: +31 (0)45-534 0088/0089/0090 and Vehicle shipment, USAG Brunssum Bldg. 7, room 132 DSN: 597-4190, COMM: +31(0)45-2100400
- School Registration: NDSP Liason: Ms. Sharon Gancarcik, DSN 314-545-1538; Program Management Team: email [NDSP.Management@dodea.edu](mailto:NDSP.Management@dodea.edu), website: <https://www.dodea.edu/nonDoD>, DSN: 312-372-5863/1897, COMM: 571-372-5863/1897
- Obtain APO/Post Office Box: Call for in-person appointment. USAG Brunssum Bldg. 9, DSN: 597-4185/4188, COMM: +31 (0)45-5340185/0188
- Drivers License: Call for in person appointment. GK NATO Base, Bldg. 297 DSN: 458-6024 COMM: +49 2451-63-6024 or Kleber Kaserne, Bldg. 3213, Rm 207, COMM: +49 (0)611-143-528-2400, DSN:528-2400
- CIF: Kleber Kaserne, Bldg. 3245. Call for appointment. +49 (0)611-143-541-1027
- BOSS: DSN: 597-7447, COMM: +32-68-25-7447
- Veterinary clinic, DSN: 597-5390, COMM: +32-65-32-5390
- Alert-Notification register/update- <https://alert.csd.disa.mil/>



# USAG Benelux Brunssum - Eygelshoven In-Processing Contact Information

Information & Referral Specialist	Rien Odekerken USAG Brunssum Bldg. 8 1st Floor Rm N127, DSN: 597-4243 ,COMM: +31(0)45 534 0243, email: <a href="mailto:rien.odekerken2.in@army.mil">rien.odekerken2.in@army.mil</a>
USAG Benelux Official Website	Virtual Training/Briefs located at: <a href="https://home.army.mil/benelux/index.php/my-fort/newcomer-orientation">https://home.army.mil/benelux/index.php/my-fort/newcomer-orientation</a>
Central Processing Facility (CPF) DEERS/ID Cards/Passports/In-Out Processing	USAG Brunssum Bldg. 8 1 <sup>st</sup> Floor Rm N109, DSN: 597-4260/4261, COMM: +31(0)45-534-0260/0261
MP Station IACS	USAG Brunssum MP station Bldg 14, DSN : 597-4555,COMM: +31(0)45-5340555 USAG Brunssum IACS Bldg. 14, DSN: 597-4116/4117, COMM: +31(0)45-534-0116/0117
CUI Training, Garrison Security Manager S 3/5/7	USAG Benelux Brunssum Bldg. 8, 2 <sup>nd</sup> Floor, DSN: 597-4073 Rm S.217, COMM: +31 (0) 45 534 0073
NATO ID / AMIS Card	JFC Brunssum Bldg. H-102, COMM: +31 (0)45 526 4301
Vehicle Registration	JFC Brunssum Bldg. H-102, COMM: +31 (0)45 526 4302
Vehicle Processing Center	USAG Brunssum Bldg. 7, Room 132, DSN: 597-4190, COMM: +31(0)45-2100400
Post Office	USAG Brunssum Bldg. 9, DSN: 597-4185/4188, COMM: +31 (0)45-5340185/0188
Drivers License – POV /GOV	USAG Brunssum Bldg. 7, DSN: 597-4100/4101/4102, COMM: +31(0)45-534-0100/0101/0102
CFMO Furniture	USAG Brunssum Bldg. 8, 2 <sup>nd</sup> Floor Room 232, DSN: 597-4153/4156, COMM: +31(0)45-534-3153/3156
Housing Office	USAG Brunssum Bldg. 8, 2 <sup>nd</sup> Floor Room 234 , DSN: 597-4149/4150/4151, COMM: +31(0)45-534-0149/0150/0151
AFNorth International School (K – 12) JFC Brunssum	Elementary Tel: +31(0)45-527-8251, Middle / High School Tel: +31(0)45-527-8262 Address: Ferdinand Bolstraat 1, 6445 EE Brunssum, NE
On-Post Banking Services	USAG Brunssum Andrews Federal Credit Union, Bldg. 8, Rm. 119, DSN: 597-4335 COMM: +31 (0)45-5340335 & the USAG Brunssum Community bank Bldg. 8, DSN: 597-4327 COMM: +31 (0)45-5340327
Military Finance Office	USAG Brussels, Bldg. 2, 1st Floor, DSN: 368-9746, COMM: +32 (0)2 717 9746 (Service Members only– call for in-person appointment)
Central Issue Facility(CIF)	USAG Benelux Brunssum Bldg. 7,Rm 119 DSN: 314-597-4193, COMM: +31(0)45-534-0193
Children and Youth Services(CYS)	JFC Brunssum Bldg. H-602, DSN: 314-597-4266 COMM: +31 (0) 45-534-0266
Army Substance Abuse Program(ASAP)	USAG Brunssum Bldg. 8, 2 <sup>nd</sup> Floor Rm. S.210, DSN: 597-4144, COMM: +31(0)45-534-0144
Religious Support Office	JFC HQ Brunssum DSN 314-597-4301/4302, COMM: +31(0)45-5340301/0302
Behavioral Health/Social WorkSvs (SMs)	Call 458-3378 , COMM: +49 2451 99 3378 for telephone appointment
Army Community Service (ACS) ,SHARP, EFMP BOSS: President, TSgt PATRICK C. PAEZ,	USAG Brunssum Bldg. 8, DSN: 597-4243, COMM: +31(0)45-534-0243 DSN: 597-6872, COMM: +32-68-25-6872, email: <a href="mailto:patrick.paez.2@us.af.mil">patrick.paez.2@us.af.mil</a>
Medical Treatment Facility	Geilenkirchen, Germany DSN: 458-3200 appointment line, COMM: +49 2451 63 2210
TRICARE/International SOS	+44 20 8762 8384
Military Health System (MHS) Nurse Advise Line	MHSNurseAdviceLine.com

USAG Benelux Official Website	<a href="https://home.army.mil/benelux/index.php">https://home.army.mil/benelux/index.php</a>
CUI Training,Garrison Security Manager	USAG Benelux Brunssum, Bldg. 8, 1st Floor, Rm S217, DSN: 597-4073, COMM: +31 (0) 45 534 0073 USAG Brussels, Bldg. 3, 1st Floor, DSN: 597-9788, COMM: +32 (0) 2 280 9788
Central Processing Facility (CPF) DEERS/ID Cards/Passports/Ration Cards/ In/Out -Processing	USAG Brunssum Bldg. 8 First Floor Rm N109, DSN: 597-4260/4261, COMM: +31(0)45-534-0260/0261
Central Processing Facility (CPF) In/Out -Processing	<a href="#">Kleber Kaserne, Bldg. 3245, DSN: 541-1026, COMM: 0611 1435411026</a> <a href="https://installations.militaryonesource.mil/military-installation/usag-rheinland-pfalz">https://installations.militaryonesource.mil/military-installation/usag-rheinland-pfalz</a>
DEERS	Kleber Kaserne, Bldg. 3245, DSN: 541-1035, COMM: 0611 1435411035
ID Cards	Kleber Kaserne, Bldg. 3245, DSN: 541-1015/1016, COMM: 0611 1435411015
Passports	Kleber Kaserne, Bldg. 3245, DSN: 541-1040, COMM: 0611 1435411040
SOFA Application (if not completed prior to arrival)	Geilenkirchen (GK), Bldg. 87, DSN: 458-4070, COMM: 0245191514070 Kleber Kaserne, Bldg. 3245, DSN: 541-1026, COMM: 0611 1435411026
VAT Registration Office/VAT Forms	Kleber Kaserne, Bldg. 3245, COMM: 0611 1435419120 Geilenkirchen (GK), Bldg. 87, DSN: 458-4114, COMM: 0049-(0)2451-63-7219, email: 470abs.svfa@us.af.mil
Vehicle Registration	Sembach, DSN: 542-2052, COMM: 0611-143-542-2052
POV Pick up	USAG Brunssum, Bldg. 7, Room 132, DSN: 597-4190, COMM: +31(0)45-2100400
IACS	USAG Benelux Dülmen Tower Barracks bldg. 50, Tuzostraße, 48249 Dülmen, Germany DSN: 314-524-8948
POV/USAREUR Driver License	Test available online on Joint Knowledge Online (JKO), Course IDs: USA-007 and USA-007B. Contact for appointment to pick up license or coordinate delivery. Kleber Kaserne, Bldg. 3213, DSN: 528-2432/2433/2436, COMM: 0611-143-528-2432/2433/2436, Geilenkirchen (GK), Gldg. 297, DNS: 458-4476, COMM: 02451-9151-4476, Sembach, Bldg. 216, DSN: 542-2024, COMM: 0611-143-542-2024
GOV License	USAG Brunssum, Bldg. 7, DSN: 597-4100/4101/4102, COMM: +31(0)45-534-0100/0101/0102
Post Office	Dülmen Tower Barracks, Bldg. 21, DSN: 524-8992, COMM: +49 (0)611 1435248992 USAG Brunssum, Bldg. 9, DSN: 597-4185/4188, COMM: +31 (0)45-5340185/0188
Housing	USAG Brunssum Bldg. 8, 2nd Floor, DSN: 597-4149/4150/4151, COMM: +31(0)45-534-0149/0150/0151
CFMO Furniture	USAG Brunssum Bldg. 8, Room 232, DSN: 597-4153/4156, COMM: +31(0)45-534-3153/3156
Local Housing Websites:	<a href="https://immo.rheinpfalz.de/">https://immo.rheinpfalz.de/</a> <a href="https://www.immobilienscout24.de/">https://www.immobilienscout24.de/</a>
Non DoD Schools Program (K-12)	DODEA Europe has the non-DODEA Schools Program (NDSP) <a href="https://www.dodea.edu/nonDoD/generalInformation/index.cfm">https://www.dodea.edu/nonDoD/generalInformation/index.cfm</a> International school in Münster: QSI Munster <a href="https://munster.qsi.org/">https://munster.qsi.org/</a>
US Banking Services (with Euro bill Pay)	USAG Brunssum Andrews Federal Credit Union, Bldg. 8, Rm. 119, DSN: 597-4335 COMM: +31 (0)45-534-0335 USAG Brunssum Community bank Bldg. 8, DSN: 597-4327 COMM: +31 (0)45-534-0327
Children and Youth Services (CYS)	JFC Brunssum Building H602, DSN: 314-597-4266 COMM: +31 (0) 45-534-0266
Army Community Service (ACS)	Dülmen Tower Barracks, Bldg. 20, DSN: 524-8911, COMM: +49 (0)611 1435248911 USAG Brunssum, Bldg. 8, DSN: 597-4243, COMM: +31(0)45-534-0243
Army Substance Abuse Program (ASAP)	USAG Brunssum Bldg. 8, Rm. S210, DSN: 597-4144, COMM: +31(0)45-534-0144
TRICARE/International SOS	<a href="#">Medical Assistance Europe: +44-20-8762-8384</a> <a href="https://www.tricare-overseas.com">https://www.tricare-overseas.com</a>
Landstuhl Regional Medical Center	<a href="https://rhce.amedd.army.mil/landstuhl/">https://rhce.amedd.army.mil/landstuhl/</a>
Geilenkirchen Medical Clinic	<a href="#">DSN: 314-458-3200 COMM: 011-49-2451-99-3200</a> <a href="https://installations.militaryonesource.mil/military-installation/geilenkirchen-nato-air-base/health/health-care">https://installations.militaryonesource.mil/military-installation/geilenkirchen-nato-air-base/health/health-care</a>

# Thank You & Enjoy the Benelux!

