



Newcomer's Information Brunssum/Eygelshoven



WE ARE THE ARMY'S HOME



Family and MWR
Army Community Service (ACS)
USAG Benelux

Area of Responsibility



220700JAN17



USAG Benelux Websites

- U.S. Army Garrison Benelux
 - Website: <https://home.army.mil/benelux/index.php>
 - Facebook: <https://www.facebook.com/USAGBenelux/>
 - Digital Garrison App: <https://www.armymwr.com/happenings/digital-garrison-app>
 - Flickr: <https://www.flickr.com/photos/usagbenelux>
 - Instagram: usagbenelux

 - PSAs are sent from Chièvres and Brunssum
 - To receive TriBorder specific information, Weekly Update, Brunssum site specific PSAs send request to:
 - USARMY Benelux Brunssum ID-Europe List PAO: usarmy.benelux-brunssum.id-europe.list.pao@army.mil
 - Official work or gov't email is required to be added to the list.

- U.S. Army Garrison Benelux MWR
 - Website and Facebook pages exist for Brunssum, Brussels & Chièvres
 - Website: <https://brunssum.armymwr.com/>
 - Facebook: <https://www.facebook.com/BrunssumMWR>

- AFN Benelux
 - (Internet) radio: 99.7 FM
 - Facebook: <https://www.facebook.com/afnbenelux>
 - App: https://www.afneurope.net/Portals/100/360/AudioPlayer.html#AFNE_BLX

- Mission partners
 - AFNORTH School <https://www.facebook.com/AFNORTHschool>
 - Brunssum Exchange <https://www.facebook.com/BrunssumExchange>
 - Commissary <https://www.facebook.com/YourCommissary>



NATO Bases

NATO JFC HQ Brunssum

- Website: <https://jfcbs.nato.int/>
- Community Portal: <https://jfcbs.nato.int/community>
- Morale & Welfare:
 - Website: <https://www.jfcbunssum.com/>
 - Facebook: <https://www.facebook.com/JFCBSMWA>

NATO AB Geilenkirchen

- Website: <https://awacs.nato.int/>
- 470th ABS Airman & Family Readiness Center
 - Facebook: <https://www.facebook.com/GKAFRC>
- 470th ABS Airman & Family Readiness Center
 - Facebook: <https://www.facebook.com/470thABSPublicAffairs>
- Geilenkirchen U.S. Clinic – 852d Medical Squadron
 - Website: <https://spangdahlem.tricare.mil/Geilenkirchen>
 - Facebook: <https://www.facebook.com/GKClinic>

Area Lodging

For those assigned to Eyselshoven, it is more convenient to lodge in the Brunssum area because you will be spending your first couple of weeks completing your in-processing at both JFC Brunssum and USAG Benelux Brunssum, and, in addition, the Commissary, PX, Fitness Center, CYS, Schools and MWR facilities are all located at either of those installations.

Brunssum Area Hotel Suggestions:

Hotel Eden park:

Vijverlaan 10
6443 BB Brunssum
Tel: +31 (0)45 525 88 85
info@edenpark.nl
www.edenpark.nl

Hotel Van der Valk:

Terworm 10 6411RV Heerlen
Tel +31 (0) 45 560 18 00
heerlen@valk.nl
www.hotelheerlen.nl

Hotel Merici

Oude Markt25
6131 EN Sittard
Tel: +31 (0) 464 009 002
www.hotelmerici.nl

Karins Guesthouse

Von-Bronsfeld-Straße 47, 52511
Geilenkirchen, Germany
+49 2451-72015
Email: service@karins-guesthouse.com
www.karins-guesthouse.com

Guesthouse-at-Home

Suestrastrasse 25, 52538 Selfkant-
Susterseel, Germany
+49(0)176-86969115/
+4917686969115 (WhatsApp
Available)
www.guesthouse-at-home.com

General Eisenhower Hotel

Ouverbergstraat 1
6445 PC Brunssum
+31 45 5263188

Tri border Inn apartments (up to 6 people)

Kerkstraat 2
6445 LI Brunssum
triborderinn@gmail.com

Hotel Dis

Tafelstraat 28
6211 JD Maastricht
+31(0) 43- 321 54 79
info@hoteldis.nl
www.hoteldis.nl



Obtaining Installation ID Cards/Residence Card

Obtain your CAC and Dependent IDs at the Central Processing Facility located on USAG Brunssum in Bldg. 8 1st Floor Rm N109.

Obtain your AMIS or NATO IDs at the Central Processing office on JFC Brunssum Bldg. H-102. You can find information on what you must bring in order to obtain your ID cards at:

<https://jfcbs.nato.int/community/newcomers/life-in-the-headquarters/registration>.

In order to schedule an appointment please follow the following link:

<https://jfcbrunssumserviceesschedulingportal.as.me/schedule.php>

Residence Card:

After you've received your Blue NATO ID card and have a home address you need to register at this office for a dependents residence card.

KMAR office BLDG H-100 @JFC HQ Brunssum (behind registration office)

Mo-Th: 08:30-14:00

Fr: 08:30-12:00



TRICARE

The nearest US Medical Treatment Facility is in Geilenkirchen, Germany which is just across the border and is where you will receive information on health and dental services, and process TRICARE. DSN: 458-3200, COMM: +49 245163 2210

TRICARE Remote, International SOS Facts

- TRICARE beneficiaries must contact International SOS to request care/referral.
- In network care is designed to be cashless (meaning the provider receives a direct payment from TRICARE). Often the reimbursement is slow or late, resulting in the beneficiary being billed directly by the provider. Do not pay this bill. This just has to be communicated to TRICARE to resolve.
- Emergency Care: Best practice is to call TRICARE SOS prior to the ER visit. They will contact the local hospital and submit a rushed authorization. If unable to contact TRICARE prior to the visit, you will be treated as a private or uninsured patient. The hospital might be ask for a fee upfront (normally 50 Euro) and promissory signatures for payment. After the visit, you must make contact with TRICARE ISOS to inform them so they can issue a authorization and you can file a claim.
- Pharmacy: Prescriptions can be filled at a local apoteke/pharmacy, and send a claim for reimbursement to TRICARE.

The Military Health System Nurse Advice Line (MHS)

The MHS a TRICARE service that is available 24/7 by phone, web, or chat.

- Beneficiaries can:
 - Receive evidence-based health care advice from an RN
 - Find an urgent care or emergency care facility
 - Receive recommendations for the most appropriate level of care
 - Schedule same or next day appointments
- And parents can speak to a nurse with pediatric training; nurses will follow up by telephone within a couple of hours to check on the child and if needed, can make appointments for urgent care within 24 hours



TRICARE in-network and Civilian Medical Providers/Facilities

Zuyderland Medisch CentrumHeerlen

Henri Dunantstraat 5

Heerlen Limburg 6419PC

Tel: 088-4597777

communicatie@zuyderland.nl

www.atriummc.nl

Services Provided:

- Dentistry
- Obstetrics & Gynecology
- Pediatrics
- Allergy & Immunology
- Cardiology
- Dermatology
- Dialysis
- Endocrinology
- ENT
- Gastroenterology
- Hospital - Emergency / AcuteCare
- Imaging - Radiology
- Infectious Disease / TropicalMedicine
- InternalMedicine
- InternalMedicine
- Nephrology
- Neurology
- Oncology
- Ophthalmology
- Orthopedics
- Other Allied HealthServices
- Other Diagnostics
- Other Specialist Care - Adult
- Other Specialist Care – Pediatric
- Pathology / Laboratory
- Pharmacy
- Physiotherapy
- Psychiatry - Adult
- Psychology - Adult
- Pulmonary
- Rheumatology
- Sleep Studies
- Surgery - Cardiothoracic
- Surgery - Colorectal
- Surgery - Facio-maxillary
- Surgery - General
- Surgery - Neurosurgery
- Surgery - Plastic
- Surgery - Vascular
- Urology



Cont'd TRICARE in-network and Civilian Medical Providers/Facilities

Maatschap voor Fysiotherapie**Physiotherapy**

Bodemplein 29

Brunssum Limburg 6443CJ

Tel: +31 (0) 45 525 03 57

info@fysiotherapiebodemplein.nlwww.fysiotherapiebodemplein.nl**ANDELBEEK, Marja****Physiotherapy**

Gerbergasse 7

Geilenkirchen Nordrhein-Westfalen

52511

Tel: (0)2451-5634

marja@andelbeek.nlwww.praxis-andelbeek.de**ROSSAINT, Rolf****Other Specialist Care – Adult**

Pauwelsstrasse 30

Universitaetsklinikum Aachen

Aachen Nordrhein-Westfalen 52074

Tel: (0)241 8088179

rossaint@ukaachen.dewww.ukaachen.de**HASELOW, Guenther****Surgery – General**

Krankenhaus Geilenkirchen

Martin-Heyden-Strasse 32

Geilenkirchen Nordrhein Westfalen 52511

Tel: (0)2451622207

g.haselow@krankenhausgeilenkirchen.dewww.krankenhaus-geilenkirchen.de**NEBELING, Manfred****Gastroenterology****Internal Medicine**

St. Elisabeth-Krankenhaus

Martin Heyden Strasse 32

Geilenkirchen Nordrhein-Westfalen 52511

Tel: (0)2451622240

m.nebeling@krankenhaus-geilenkirchen.dewww.krankenhaus-geilenkirchen.de**DOHMEN, Achim****Orthopedics**

St. Elisabeth-Krankenhaus

Martin-Heyden-Str. 32

Geilenkirchen Nordrhein Westfalen

52511

Tel: (0) 2451 622 361

a.dohmen@krankenhaus-geilenkirchen.de

www.krankenhaus-geilenkirchen.de**SUDHUES, Ulrich****Cardiology****Other Allied Health Services**

St. Elisabeth-Krankenhaus

Martin-Heyden-Strasse 32

Geilenkirchen Nordrhein Westfalen

52511

Phone: (0)2451622221

u.sudhues@krankenhaus-geilenkirchen.de

www.krankenhaus-geilenkirchen.de

Banking

Andrews Federal Credit Union (AFCU) Andrews Federal Credit Union, USAG Brunssum Bldg. 8, Rm. 118, COMM: +31 (0)45-534 0335

Community bank Bldg. 8, DSN: 597-4327 COMM: +31 (0)45-534 0327

ABN AMRO

Located in Maastricht:

<https://www.abnamro.nl/en/personal/index.html> To set up an appointment to open a new account please contact our appointment desk International clients: email address: appointment@abnamro.nl tel: 020-3434422. Opening hours from Mo-Fri 09:00-16:00

ING

Several locations throughout The Netherlands Tel: 020 22 888 88

<https://www.ing.nl/particulier/english/new-account/index.html>

Rabobank

Several locations throughout The Netherlands

<https://www.rabobank.nl/particulieren/>

- **What is needed to open a bank account in The Netherlands?**

- If you open an account with Andrews Federal Credit Union you will need to bring your US ID to the branch. With AFCU, you can pay your Dutch bills online. You can set up an allotment, you can easily transfer money from another US account or you can deposit cash (USD or EUR).

- If you open an account at ING, you can begin your registration online and via email, and then make an appointment with the branch to complete the registration. The website provides information on what documents are required.

- If you open an account with a local Dutch bank, different banks have different requirements and you will need to contact the bank to find out what their requirements are. In most cases you will need your Passport, orders and a Dutch physical address.

Paying your Dutch Bills

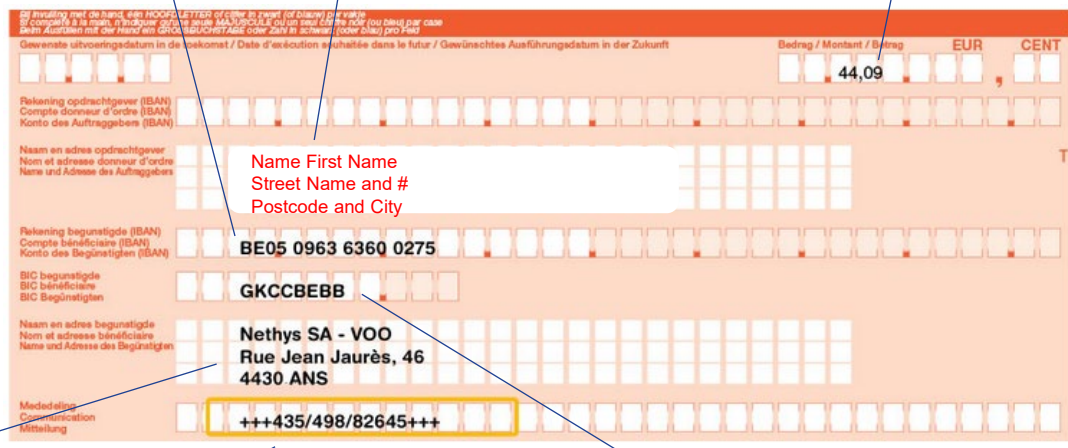
In The Netherlands you must:

- Pay on time
- Do NOT ignore bills because you don't think it belongs to you, or if you are not sure what the bill is for. You will continue to receive the bill and you may incur late/penalty fees. If you are not sure what the bill is for, you can contact your local ACS office and someone will assist you.

How to pay bills:

On your Dutch bill there will be an **IBAN** number (the payees account number) and a **BIC** number (the payees bank identification number), and a payment **reference number**, this is the number that identifies the account the payment is to be applied to. You **MUST** include this number when paying your bill otherwise the payment will not be applied to your account and you can incur late/penalty fees.

This is what a typical Dutch bill looks like



The image shows a typical Dutch bill form with several key fields highlighted by callouts:

- Payer:** Points to the 'Naam en adres opdrachtgever' (Name and address of the payer) field.
- IBAN:** Points to the 'Rekening opdrachtgever (IBAN)' (Payer's account number) field.
- Amount to Pay:** Points to the 'Bedrag / Montant / Betrag' (Amount) field, which shows 44,09 EUR.
- Payee:** Points to the 'Rekening begunstigde (IBAN)' (Payee's account number) field.
- Reference Number:** Points to the 'Mededeling / Communication / Mitteilung' (Reference number) field, which is highlighted in yellow and contains '+++435/498/82645+++'. A callout box around it says '!!!Reference Number!!!'.
- BIC:** Points to the 'BIC begunstigde' (Payee's BIC) field.

Additional fields visible on the bill include 'Naam en adres begunstigde' (Payee's name and address) and 'Mededeling' (Reference number).



Housing

- **USAG Benelux Brunssum**
 - DSN: 314-597-4149/4150/4151
 - COMM: +31(0)45-534-0149/0150/0151
 - Location: Brunssum Bldg. 8, Rm.234

- **Centralized Furnishings Management Office (CFMO)**
 - DSN: 597-4153/4156
 - COMM: +31(0)45-534-3153/3156
 - Location: Brunssum Bldg. 8, Rm. 231

Finding a Home

When renting a home, a deposit of up to 3-months rent is typically required. If you select a home that is not coordinated through the housing office, ask the landlord if they are willing to include the military clause into the lease. It is not recommended to sign a lease without the military clause.

Once you find a home, contact the Housing Office to assist you with coordinating the lease with the landlord.

Note that some homes may not come with an equipped kitchen and/or lighting fixtures. Discuss this with the housing office representative to explore available options.

if you have children attending school, be sure to confirm that a school bus-stop is established nearby if you intend on your child taking the bus to school.

CFMO can provide appliances for the duration of your assignment, and the Lending Closet can lend household items on a temporary basis.



Schools K – 12th Grade

Students moving to the Tri-Border area will most likely attend AFNORTH International School.

AFNORTH is not a Department of Defense Dependent School (DODDS). AFNORTH is an international school using a combined U.S., Canadian, British, and German curriculum.

AFNORTH is inspected by the American Department of Defense Education Authority and meets and exceeds the American educational requirements from K – 12th grade.

AFNORTH International School

Ferdinand Bolstraat 1, 6445 EE Brunssum, NE

TEL: +31 (0) 45 527 8222

JFC Brunssum

School Liaison Officer

Bldg H-602 DSN: 597-4277

+31(0)45-534-0277



Child and Youth Services (CYS)

Child & Youth Services (CYS), Child Development Center (CDC), School Age Center (SAC), Youth Center (YC), and Youth Sports & Fitness (YS&F)

- CYS offers hourly care and full day programs for children 6 weeks to 5 years old, Mon-Fri 0700-1800 (hourly care is available on a space available basis).
- Camps
- SAC offers before and after school care for children in K-5th grade. Before school care is open from 0700 0845, after school care is from 1400 - 1800. SAC provides care from 0700-1800 on school out days.
- The Youth Center is open to all registered youth in 6th – 12th grade.
- The Youth Sports and Fitness Program offers a variety of individual and team sports for children and youth between 3 -18 years old.
- CYS programs are open to all NATO and US ID Card holders.

**To register for all CYS Programs please contact
Parent Central Services
Bldg. H602, Brunssum
DSN: 314-597-4266 or COMM: +31 (0) 45-5340266**

**School Liaison Officer
JFC Brunssum, Bldg H-602
DSN: 597-4277
+31(0)45-534-0277**



US Mail

- The post office is located on USAG Benelux Brunssum
DSN: 597-4185/4188

COMM: +31 (0)45-5340185/0188

Location: USAG Brunssum Bldg. 9

- Your APO address is considered a US address and US postal rates apply.
- When using your APO address do NOT include your Dutch address.

Your APO address should look like this:

CMR 460 Box 100
APO, AE09703

City and State are: APO (city), AE (state)



Driving in the Netherlands

- **Obtaining the USAG Benelux Brunssum Driver's Permit**

Note: Valid in all NATO Countries

Incoming personnel age 18 and over must report to Brunssum Bldg. 7 to sign up for a mandatory driving class and receive study materials.

The following documents are required in order to receive a driver's permit:

U.S. ID card,

AFNORTH IDCard,

Valid U.S. or other driver's license or another license

Copy of assignment orders.

U.S. personnel are required to attend a 4-hour mandatory class, typically held on Wednesdays starting at 0800, to learn about driving rules in Europe. Attendees must pass both the Dutch I European Law test and Dutch I European Road Signs test. The driver's testing station will issue the USAG Benelux Brunssum driver's permit.

- **Obtaining the NATO driver's license**

Personnel must present their U.S. Army Garrison Benelux Brunssum driver's permit to JFC Brunssum Bldg. H-102 to get a NATO driver's license. No additional testing is required.

Note: The NATO driver's license is valid for three years, and valid in all NATO countries. Drivers need to keep their U.S. driver's license and NATO driver's license with them at all times.



Driving in the Netherlands(cont'd)

Obtaining the official Dutch driver's license

Note: U.S. personnel age 18 and over are strongly advised to get an official Dutch driver's license in addition to the Schinnen driver's permit and NATO driver's license if they plan to drive in Europe throughout their tour. The Dutch driver's license is valid for life, but it must be renewed every 10 years.

Provide the following documents to the Driver's Testing Station on USAG BENELUX BRUNSSUM (bldg. 7):

U.S. ID card,

Valid U.S. driver's license

Brunssum driver's permit

2 EU passport photos

Medical statement, or Eigen Verklaring in Dutch (Need to be obtained at the city hall for a fee)

Pre-stamped envelope.

Driver's Testing Station on base will assist with completing and mailing the necessary forms for the Dutch government. After the application is approved, the Dutch driver's license will be sent to the Driver's Testing Station in Brunssum. The station staff members will notify applicants when the driver's license is available for pick-up. The entire process takes 2-3 weeks.

Contact the DTSS in Brunssum for additional information on the process COMM: +31(0)45-534 0100/ DSN: 597-4100.

Army Community Service (ACS) Programs and Services

- Relocation Readiness
- Lending Closet
- Information & Referral
- Financial Readiness
- Employment Readiness
- Army Volunteer Corps
- Army Family Action Plan
- Mobilization & Deployment
- Army Family TeamBuilding
- Family Advocacy Program
- Exceptional Family Member Program
- New Parent Support Program

ACS Office
USAG Brunssum Bldg. 8
DSN: 597-4243, COMM: +31(0)45-534-0243



ACS Programs Overview

Program	Program Services
Relocation Readiness	<ul style="list-style-type: none"> • Group training for pre/post moves • Cross-cultural training for bicultural families • SITES (Standard Installation Topic Exchange Service) • Guidance counseling before, during, and after the move • Outreach to waiting families • Lending closet • Sponsorship training
Information, Referral & Follow-up (IR&F)	<ul style="list-style-type: none"> • Provides Soldiers and Families with timely, comprehensive information on both military and community resources that will assist in meeting basic needs and improve quality of life.
Family Advocacy Program (FAP)	<ul style="list-style-type: none"> • Stress and anger management classes • Victim advocacy • Emergency placement care • Family violence prevention briefings
New Parent Support	<ul style="list-style-type: none"> • Provide educational and supportive services to new parents • Assist families to cope with stress, isolation, pre and post deployment, homecoming reunions, and the everyday demands of parenting in the military
Exceptional Family Member Program (EFMP)	<ul style="list-style-type: none"> • Mandatory enrollment program for family members who require special medical or educational services such as physical, emotional, developmental, intellectual and learning disabilities to medical conditions such as asthma, seizure activity and/or mental health conditions that requires special treatment, therapy, education, training, or counseling. The program ensures medical and educational needs are accessible and appropriate to accommodate these individuals' needs
Financial Readiness Program	<ul style="list-style-type: none"> • Army Emergency Relief (AER) • Education and financial planning, Consumer Affairs and Financial Assistance Program (CAFAP) • Confidential budget counseling and debt management assistance • Emergency food voucher • Consumer information and advocacy
Employment Readiness Program	<ul style="list-style-type: none"> • Up-to-date information employment opportunities, job market trends and education • Classes and seminars on self-assessment and career exploration, resume writing, interviewing techniques, dressing for success, and networking • Résumé critiques, career counseling and individual career assessments • Job fairs and other hiring events
Army Volunteer Corps (AVC)	<ul style="list-style-type: none"> • Provide information on installation volunteer opportunities to individuals seeking opportunities and to agencies who need volunteers • Coordinate various volunteer awards such as the MOVSM and PVSA for service members; coordinate and conduct annual volunteer recognition ceremonies • Provide volunteer service records for college students, job applicants, and to service members seeking promotion points
Army Family Action Plan (AFAP) Army Family Team Building (AFTB)	<ul style="list-style-type: none"> • AFAP - Platform to voice quality-of-life issues, feedback, ideas, and suggestions • AFTB - Basic Army knowledge and specialized training, to maximize personal and professional potential, personal and Family preparedness, which enhances overall Army readiness
Mobilization, Deployment & Support Stability	<ul style="list-style-type: none"> • Provides assistance to Soldiers, Civilians and Family members to maintain individual readiness throughout the Army Force Generation (ARFORGEN) cycle Assistants (FRSAs) - Operations (MD&SSO) - Survivor Outreach Services (SOS)



Relocation Program

- Moving is a part of life for Soldiers, Government Civilians and their Families. The Army Community Service Relocation Readiness Program provides assistance to the Total Army Family. We are dedicated to ensuring you are capable of surviving and thriving through the PCS and ETS processes, finding information and resources to make you more resilient and agile as you navigate your next move.

We provide :

- Sponsorship opportunities
- Cultural orientation
- Lending Closet
- Overseas orientation
- Support for foreign born spouses
- Relocation stress management



DSN: 597-4243, COMM: +31(0)45-534-0243

Military and Family Life Counselors

SERVICE PROVIDERS AND LEADERS

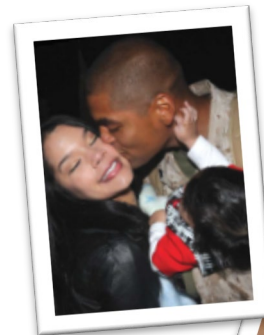
Military and Family Life Counseling services are available at installation Military and Family Support Centers.

If an installation is not nearby, military service providers and leaders can request non-medical counseling services for unit events at <https://supportrequest.militaryonesource.mil>.

Who is eligible?

Free and confidential non-medical counseling is available to service members, Department of Defense expeditionary civilians, their families and survivors.

Child and youth behavioral counselors are available to support children and youth up to age 18. They also offer guidance to families, staff and support personnel.



Call Military OneSource anytime, 24/7 at 800-342-9647 or visit www.MilitaryOneSource.mil.



EMPLOYMENT READINESS PROGRAM



- The Employment Readiness Program helps spouses pursue many opportunities, including employment in the Benelux. Individual appointments are available and virtual classes are offered regularly.
- - Website assistance for government jobs
- - Interview essentials
- - Resume building
- - One-on-one career coaching
- - Information about local job listings
- - Computers/printers/scanners for employment use
- - Off post local employment (Loss of SOFA)



Volunteer Program

<https://vmis.armyfamilywebportal.com/>



vmis.training.armyfamilywebportal.com

Volunteer Management Information System



Volunteer Management Information System

Volunteer Management Information System (VMIS) provides tools to manage volunteerism in your military community.

Log In

OR

Use Site as Guest

Not a member? [Register](#) or [transition your account.](#)

Supported browsers for AFWP Applications are Internet Explorer 11, Chrome, and Firefox. You may experience functionality and appearance differences when using the application depending on your browser version.

Exceptional Family Member Program (EFMP)



- An Exceptional Family Member is defined as a child or adult with any physical, emotional, developmental, or intellectual disorder that requires special treatment, therapy, education, training, and counseling.
- Manager works as an advocate for families to ensure needs are being met.



Army Continuing Education System(ACES)

Active Duty

- Academic planning and counseling services to help you navigate your path
Funds for college including Tuition Assistance (TA)
- Testing services, including CLEP and DANTES tests that turn your knowledge and experience into college credit
- Academic Basic Skill building courses, including Math and English to prepare you for college
- Tutoring and writing services to help succeed in your classes Math and English to prepare you for college

Civilian:

GoArmyEd.com a site that provides streamlined, automated processes for Army Civilians requesting funds for their professional development courses.

GoArmyEd

- Provides Army Civilians with a single location to submit applications and create Standard Form (SF) 182s for training approval.
- Provides Army Civilian Administrators greater visibility into the professional development of Army Civilians.

**USAG Benelux Brunssum Education Center
Brunssum Bldg. 8, Rm. N117**

DSN: 597-4253 COMM +31(0)45-534-0253



ACES Overview

Basic Skills Academic Program (BSEP)	Education Programs	Testing	Post Secondary
<ul style="list-style-type: none"> • GT score improvement • Math, English, reading comprehension • Preparation for college 	<ul style="list-style-type: none"> • Education Counseling • Tuition Assistance • GI Bill Benefits • Veterans Education Assistance Programs • MyCAA Program • Yellow Ribbon Program • Credentialing Assistance 	<ul style="list-style-type: none"> • CLEP • DSST • APT • TABE • National Testing Center • Air Force Testing • Proctor services • Kuder Interest Inventories 	<ul style="list-style-type: none"> • On-site Education Institutions: University of Maryland Global Campus and University of Oklahoma • Enrollment for institutions conducting postsecondary programs • Certificates, Associate, Bachelor and Master Degree's Programs • Professional and Self Development
<ul style="list-style-type: none"> • GT improvement • Pre/post TABE and GT predictor • On duty instruction in math and reading • AFCT 	<ul style="list-style-type: none"> • Manage, fund, and executes the delivery of ACES programs and services • Conduct needs assessments and program evaluations and submit data to ACES region chief triennially • Integrate ACES programs into installation and/or local unit training schedules • Ensure statutory pre-separation counseling services and mandatory veterans education benefits counseling is provided • Provide each Soldier counseling within 30 days of arrival • Market education programs to the community 	<ul style="list-style-type: none"> • Manage and appoint TCO and ATCO to include current on qualifications • Ensure compliance with all academic testing programs 	<ul style="list-style-type: none"> • Assist with tuition assistance • Provide financial assistance information • Provides information on the GI Bill • Provides information on the Veterans Education Assistance Program • Provide information on MyCAA for qualified spouses • Provide information on scholarships • Academic and career counseling • Provide information and assist on Credentialing Assistance Programs
<ul style="list-style-type: none"> • Title 10 USC 4302 • Title 10 USC 2007 • Title 10 USC 2005 • Title 10 USC 1142 • AR 621-5 	<ul style="list-style-type: none"> • AR 621-5 • AR 2014-18 • AR 600-18 	<ul style="list-style-type: none"> • AR 611-5 • AR 11-6 • DANTES 	<ul style="list-style-type: none"> • AR 621-5 • AR 621-1 • AR 621-108 • DODI 1322.25





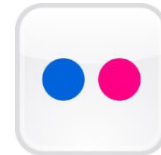
STAY CONNECTED



ChievresFMWR
BrusselsMWR
BrunssumMWR



BeneluxFMWR



BeneluxFMWR



Benelux.armymwr.com

LIKE, FOLLOW, SHARE

Family and MWR USAG

Benelux Brunssum

DSN: 314-597-4232/4233

COMM: +31 (0)45-534 0232/0233



Northern Law Center

Services

- Legal research, consultation, document preparation, notary, or legal support.
- Areas of law:
 - Family Law
 - Trusts, Estates, & Wills
 - Belgian Legal Issues
 - Immigration / VISA
 - Some criminal defense
- Military Matters
- Administrative Notes
- Criminal Jurisdiction in Netherlands
- Constitutional Rights in Netherlands
- Legal Assistance
- House Hold Good Claims
- Privately Owned Vehicle Claims

USAG Benelux Brunssum
Bldg. 8, Rm. N202
DSN: 597-4182 COMM: +31(0)45-534-0182



In-Processing Checklist

- CAC/Dependent ID Cards (schedule in-person appointment) at Central Processing Facility, USAG Brunssum Bldg. 8 1st Floor Rm N109, DSN: 597-4260/4261, COMM: +31(0)45-534-0260/0261.
- NATO/AMIS ID Cards, Central Processing, schedule appointment to on the JFC Brunssum Website. <https://ifcbs.nato.int/> JFC Brunssum Bldg. H-102, COMM: +31 (0)45 526 4301.
- CUI Training: Mandatory training located on the DoD's CUI webpage at <https://www.dodcui.mil>. Certificate must be submitted to the S3/5/7 Garrison Security Manager, DSN: 597-4073, COMM: +31 (0) 45 534 0073.
- Medical: Active Duty and Family Members report to GK MTF, Germany. Call for appointment. DSN: 458-3200, COMM: +49 2451 63 2210.
- ASAP, RSO/Suicide Prevention, EEO/EO, SHARP, AER (*required training within 72 hours)
- EFMP, FAP (*required training for Active Duty personnel within 72 hours)
- Financial Readiness / AER (*required training for Soldiers)
- Army Community Services (ACS) Host Nation Orientation: ACS, Bldg. 8, RM N. 127, DSN: 597-4243, COMM: +31 (0) 45-5340243.
- Behavioral Health/Social Work Services: Soldiers only. 45-3378, COMM: +49 2451 99 3378.
- Banking: Andrews Federal Credit Union: USAG Brunssum, Bldg. 8, Rm. 119, DSN: 597-4335 COMM: +31 (0)45534 0335 (Online registration / call for in-person appointment) Community Bank: Bldg 8 +31(0)45-5340327.
- Military Finance Office: Soldiers only
- CPAC In-processing Brief (Civilians):
- Housing In-Brief: USAG Brunssum Bldg. Bldg. 8, 2nd Floor, DSN: 597-4149/4150/4151, COMM: +31(0)45-534-0149/0150/0151
- HHG / POV: Call Transportation to track Household goods and Vehicle shipment, USAG Brunssum Bldg. 7, DSN: 597-4088, COMM: +31 (0)45-534-0089
- School and CYS Pre-registration: School: AFNorth International, JFC Brunssum. Elementary +31(0)45-527-8251, High School +31(0)45-527-8262 CYS: JFC Brunssum Bldg. H-602, DSN: 314-597-4266 COMM: +31 (0)45-5340266.
- Obtain APO/Post Office Box: Stop by the Post Office between 1200-1730 USAG Brunssum Bldg. 9, DSN: 597-4185/4188, COMM: +31 (0)45-5340185/0188
- USAG Benelux Brunssum Drivers License: Call for appointment. USAG Brunssum Bldg. 7, DSN: 597-4100/4101/4102, COMM: +31(0)45-534-0100/0101/0102
- CIF: Soldiers call for in-person appointment. USAG Benelux Brunssum Bldg. 7, Rm 119, DSN: 314-597-4193, COMM: +31(0)45-534-0193
- DES: MP Desk USAG Benelux Brunssum Bldg. 2, DSN: 314-597-4555, COMM: +31(0)45-534-0555
- BOSS: usarmy.benelux.id-europe.mbx.boss-program@army.mil
- Veterinary clinic, DSN: 566-5390, COMM: +32-65-32-5390
- Alert-Notification register/update- <https://alert.csd.disa.mil/>



USAG Benelux Brunssum - Eygelshoven In-Processing Contact Information

Information & Referral Specialist	Rien Odekerken USAG Brunssum Bldg. 8 1st Floor Rm N127, DSN: 597-4243 ,COMM: +31(0)45 534 0243, email: rien.odekerken2.in@army.mil
USAG Benelux Official Website	Virtual Training/Briefs located at: https://home.army.mil/benelux/index.php/my-fort/newcomer-orientation
Central Processing Facility (CPF) DEERS/ID Cards/Passports/In-Out Processing	USAG Brunssum Bldg. 8 1 st Floor Rm N109, DSN: 597-4260/4261, COMM: +31(0)45-534-0260/0261
MP Station IACS	USAG Brunssum MP station Bldg 14, DSN : 597-4555,COMM: +31(0)45-5340555 USAG Brunssum IACS Bldg. 14, DSN: 597-4116/4117, COMM: +31(0)45-534-0116/0117
CUI Training, Garrison Security Manager S 3/5/7	USAG Benelux Brunssum Bldg. 8, 2 nd Floor, DSN: 597-4073 Rm S.217, COMM: +31 (0) 45 534 0073
NATO ID / AMIS Card	JFC Brunssum Bldg. H-102, COMM: +31 (0)45 526 4301
Vehicle Registration	JFC Brunssum Bldg. H-102, COMM: +31 (0)45 526 4302
Vehicle Processing Center	USAG Brunssum Bldg. 7, Room 132, DSN: 597-4190, COMM: +31(0)45-2100400
Post Office	USAG Brunssum Bldg. 9, DSN: 597-4185/4188, COMM: +31 (0)45-5340185/0188
Drivers License – POV /GOV	USAG Brunssum Bldg. 7, DSN: 597-4100/4101/4102, COMM: +31(0)45-534-0100/0101/0102
CFMO Furniture	USAG Brunssum Bldg. 8, 2 nd Floor Room 232, DSN: 597-4153/4156, COMM: +31(0)45-534-3153/3156
Housing Office	USAG Brunssum Bldg. 8, 2 nd Floor Room 234 , DSN: 597-4149/4150/4151, COMM: +31(0)45-534-0149/0150/0151
AFNorth International School (K – 12) JFC Brunssum	Elementary Tel: +31(0)45-527-8251, Middle / High School Tel: +31(0)45-527-8262 Address: Ferdinand Bolstraat 1, 6445 EE Brunssum, NE
On-Post Banking Services	USAG Brunssum Andrews Federal Credit Union, Bldg. 8, Rm. 119, DSN: 597-4335 COMM: +31 (0)45-5340335 & the USAG Brunssum Community bank Bldg. 8, DSN: 597-4327 COMM: +31 (0)45-5340327
Military Finance Office	USAG Brussels, Bldg. 2, 1st Floor, DSN: 368-9746, COMM: +32 (0)2 717 9746 (Service Members only– call for in-person appointment)
Central Issue Facility(CIF)	USAG Benelux Brunssum Bldg. 7,Rm 119 DSN: 314-597-4193, COMM: +31(0)45-534-0193
Children and Youth Services(CYS)	JFC Brunssum Bldg. H-602, DSN: 314-597-4266 COMM: +31 (0) 45-534-0266
Army Substance Abuse Program(ASAP)	USAG Brunssum Bldg. 8, 2 nd Floor Rm. S.210, DSN: 597-4144, COMM: +31(0)45-534-0144
Religious Support Office	JFC HQ Brunssum DSN 314-597-4301/4302, COMM: +31(0)45-5340301/0302
Behavioral Health/Social Work Svs (SMs)	Call 458-3378 , COMM: +49 2451 99 3378 for telephone appointment
Army Community Service (ACS) ,SHARP, EFMP BOSS: President, TSgt PATRICK C. PAEZ,	USAG Brunssum Bldg. 8, DSN: 597-4243, COMM: +31(0)45-534-0243 DSN: 597-6872, COMM: +32-68-25-6872, email: patrick.paez.2@us.af.mil
Medical Treatment Facility	Geilenkirchen, Germany DSN: 458-3200 appointment line, COMM: +49 2451 63 2210
TRICARE/International SOS	+44 20 8762 8384
Military Health System (MHS) Nurse Advise Line	MHSNurseAdviceLine.com

Thank You & Enjoy Benelux!

